

Question	Answer
General safety measures & local information	
Is it safe for me to visit a Museum/Attraction or join one of the activities available?	Yes, the safety of our guests and colleagues is essential to us. We want you to fully enjoy your experience, that is why we are strictly following the safety and hygiene guidelines from the Dutch government. Our colleagues at the different locations are well aware of the new rules and protocols, and will help you and guide you during your visit.
What safety measures are being used to make sure my visit is as safe as possible?	<p>Like mentioned before, all our attractions and venues are subject to the necessary restrictions. Hereby you can think of the 1,5-meter rule, restrictions on the number of guests allowed on the venue/activity (reduced groups), but also the fact that tickets must be purchased in advance and with a timeslot.</p> <p>These restrictions will help us to prevent crowds and to protect our guests and colleagues even better.</p>
What can I do or visit in Amsterdam?	<p>Many of our attractions are opening their doors again from the 1st of June: Ripley's Believe it or not, Body Worlds, Red Light Secrets, and the XtraCold Icebar, among many other venues in the city.</p> <p>From that date, it is also possible to join one of our cruises to sail the beautiful canals of Amsterdam.</p>
Where can I get local information about what can I do in the city in a safe way?	You can always reach us by sending us an email to hello@toursandtickets.nl . But if you are already in the city, you can also visit one of our/the Tours&Tickets shops. We will be more than happy to answer your questions and assist you the best way we can.
I would like to visit a venue with a group/school, is this possible?	Because of the safety of our guests, we do not encourage our guests to visit us in big groups. Please keep in mind that due to the restrictions implemented to control the crowds, if you travel with a big group, at some venues there is no option to enter at the same time.
If I have some symptoms or I am feeling unwell, should I join the visit anyway?	We kindly ask you to contact us, so we can rearrange your visit for a later date. We will be glad to welcome you once you are fully recovered.

Help us to keep you safe

- Please make sure you attend the activity/venue 5 minutes before the departure/starting time.
- Try to be on time for your visit. If you miss your timeslot, the rescheduling of your visit will be subjected to availability. Please contact the company where you have booked your timeslot tickets.
- If you are feeling unwell, please contact the company where you have booked your timeslot tickets so we can rearrange your visit for a different day.
- Wash your hands throughout your visit and/or make use of the sanitizers.